

LOCAL YOUTH XPERTS

CHILD PROTECTION SYSTEM



CHANGE
FACTORY

WHERE CHILDREN LEAD THE WAY



INFORMATION FOR ALL THE TOOLS

Who can benefit from the tools

- decision-makers in the municipal council, the executive committee, the heads of childhood and youth services board, or other main committees
- service managers, headteachers, project leaders, or advisors in the municipal administration

Those who are invited must receive understandable, engaging information about

- what the theme is and what the answers will be used for
- who is wondering about this and why these questions are being asked
- how the answers will be used

The responsibility of decision-makers when collecting answers from children and young people

- ensure that the participants receive a greeting or a video as thanks for taking part
- ensure that the participants know how they can get in touch if they have more to contribute or are wondering about something
- ensure that the participants are told how the answers they have contributed have been used as the basis for the decision and what weight it has been given. This can be done through a text, an audio file, or a video
- publish on the municipality's website or social media how the answers have been used as the basis for the decision and what weight it has been given

03 DIRECT ADVICE VIA FORM

Purpose of the tool

By using digital programmes, decision-makers and the administration in a municipality can collect answers from children before decisions about the Child Protection System are made. Both decision-makers and the administration are obliged to do this under the United Nations Convention on the Rights of the Child. With this tool, decision-makers or the administration can quickly collect answers to concrete questions.

Who can use it

decision-makers in the heads of childhood and youth services board, employees in the childhood and youth services administration, and leaders in the Child Protection System

What the tool can be used for

- decision-makers can ask the administration for answers from a selection of children/young people on concrete questions, possibly with deeper exploration
- Employees in the municipal administration can collect experiences and advice from children in the Child Protection System as part of preparing cases for political or administrative decisions
- Leaders in the Child Protection System can collect experiences and advice to evaluate how the Child Protection System works, or as a basis for new initiatives
- The answers ensure that the municipality receives "fresh" knowledge as a basis for decisions

Which children and young people can take part

6-18 years old

USER GUIDE

Questions are sent out digitally

- The municipality can use an already existing programme to send out the questions. Some possibilities are:
 - Google Forms
 - Questback
 - Nettskjema.no
 - SurveyMonkey

A short film is sent out with the questions

- Together with the questions, a greeting is sent from a person with power, such as the chair of the heads of childhood and youth services board, the childhood and youth services director, or the leader of the Child Protection System
- In the film, it is explained why advice is being requested from children, how the advice will be used, and how the children will receive feedback about this

Themes that can be asked about

- How the children experience the follow-up from the Child Protection System
- How the children experience the follow-up from the Child Protection System after being moved
- How the children experience the different measures to assist the child and the family that the Child Protection System provides
- How much trust the children have in the Child Protection System
- How the Child Protection System can follow up children in the safest possible way
- How the Child Protection System can carry out moving in the safest possible way
- How the Child Protection System can choose foster homes or residential childcare institutions in good ways
- How the Child Protection System can decide on measures to assist the child and the family in good ways

Children/young people receive a link

- Employees in the Child Protection System send a link to the child/young person, together with information that the child/young person can answer anonymously
- The link can be sent, for example, to all children of a certain age who receive measures to assist the child and the family, live in foster homes, or live in residential childcare institutions

Themes that can be asked about

- At the start of the questionnaire, information must be presented in a way that is understandable while also engaging
- Children and young people must receive information about:
 - Why the municipality needs answers from children and young people
 - What the theme is and what the answers will be used for
 - Who the questions are from
 - Why they are receiving these questions specifically
 - How the answers will reach those who are going to make decisions

How answers can be collected

- Ask a few questions with response alternatives
- Ask questions with the possibility for open-ended answers. The children must be able to answer in different ways, for example by writing or recording audio/video

Decision-makers' responsibility when collecting answers

- Send feedback to the children and young people on how the advice has been used. This can be done through a text or through a video
- Send information about how those who answered can get in touch if they have more to contribute or are wondering about something

